

MINIMUM TERMS AND CONDITIONS

1. Detailed description of goods and/or services

Jessence Trading (Pty) Ltd & Lifestyle at Jessicas Trading (Pty) Ltd is a business in the restaurant industry that provides a variety of Food & Beverage Services.

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 1 day and delivery confirmed by way of App confirmation or via email.

3. Return and Refunds policy

The provision of goods and services by **Jessence Trading (Pty) Ltd & Lifestyle at Jessicas Trading (Pty) Ltd** is subject to availability. In cases of unavailability, **Jessence Trading (Pty) Ltd & Lifestyle at Jessicas Trading (Pty) Ltd** will refund the client in full within 30 days. Cancellation of orders by the client will attract a 50 % administration fee.

4. Customer Privacy policy

Jessence Trading (Pty) Ltd & Lifestyle at Jessicas Trading (Pty) Ltd shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

http://www.polity.org.za/attachment.php?aa_id=3569.

5. Payment options accepted

Payment may be made via Visa, MasterCard, Diners or American Express Cards or by bank transfer into the **Jessence Trading (Pty) Ltd & Lifestyle at Jessicas Trading (Pty) Ltd** bank account, the details of which will be provided on request.

6. Card acquiring and security

Card transactions will be acquired for **Jessence Trading (Pty) Ltd & Lifestyle at Jessicas Trading (Pty) Ltd** via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. DPO PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

7. Customer details separate from card details

Customer details will be stored by **Jessence Trading (Pty) Ltd & Lifestyle at Jessicas Trading (Pty) Ltd** separately from card details which are entered by the client on DPO PayGate's secure site. For more detail on DPO PayGate refer to www.paygate.co.za.

8. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

9. Responsibility

Jessence Trading (Pty) Ltd & Lifestyle at Jessicas Trading (Pty) Ltd takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

10. Country of domicile

This website is governed by the laws of South Africa and **Jessence Trading (Pty) Ltd & Lifestyle at Jessicas Trading (Pty) Ltd** chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, 3 Blueberry Street, Honeydew.

11. Variation

Jessence Trading (Pty) Ltd & Lifestyle at Jessicas Trading (Pty) Ltd may, in its sole discretion, change this agreement or any part thereof at any time without notice.

12. Company information

This website is run by **Jessence Trading (Pty) Ltd & Lifestyle at Jessicas Trading (Pty) Ltd** based in South Africa trading as Food & Beverage Eagle Canyon and with registration number 2017/180994/07 and Jessica Botha (Director(s)/Member(s)/Owner(s)).

13. Jessence Trading (Pty) Ltd contact details

Company Physical Address: 3 Blueberry Street, Honeydew, 2017
Email: info@jessicasrestaurants.com Contact Number: 072 966 6210

Lifestyle at Jessicas Trading (Pty) Ltd contact details

Company Physical Address: 3 Eagle Road, Featherbrooke Estate, Krugersdorp, 1764
Email: info@jessicasrestaurants.com Contact Number: 076 923 4865